

New Zealand Hotel Industry Awards 2019

Hotel Industry Regional Hotel Employee of the Year Criteria and submission guidelines

The New Zealand Hotel Industry Awards celebrate excellence in our industry. They are managed by Tourism Industry Aotearoa (TIA) and Horwath HTL.

About this Award

The Hotel Industry Regional Hotel Employee of the Year Award recognises an outstanding hotel employee working in a regional area, i.e. outside the main urban centres of Auckland, Wellington, Christchurch, Dunedin and Queenstown. Their commitment, excellent performance and positive attitude means they are considered an exemplary employee and colleague.

The Award sponsor

There's nothing quite as comforting as the clean touch of freshly laundered linen – perfectly crisp sheets, and soft fluffy towels. At Linenmaster we understand this better than most. Our customers, all over New Zealand deserve the best. The best products, the best service, and indeed, the best people! As sponsor of this category we are delighted to recognise the very best of the best in the hospitality industry.

Our easy linen and towelling rental and laundry service makes your day-to-day operations so much easier and cost effective. And we do it with the environment in mind. Everything we do, every process, every cycle, has been streamlined and refined to be as sustainable as possible. Taking care of our customers means so much more than the touch of a clean sheet; it's about delivering them, and in turn their customers, peace of mind – a level of comfort that is the best in the business – and that's exactly what you get at Linenmaster.

Entry criteria

Nominees will:

- have been employed by their current employer for at least 12 months immediately prior to nomination
- be employed in a New Zealand hotel at the time of nomination
- results should focus on the 1 April 2018 to 31 March 2019 year
- work at a hotel that is not located in Auckland, Christchurch, Wellington or Queenstown.

Self-nominations are welcome but **must be** supported by the nominee's general manager and/or current manager.

Examples of roles that can enter this Award:

Administration, concierge, engineering, maintenance, finance, purchasing, food attendant, food and beverage manager, maitre d', restaurant/banquet staff, waiter, housekeeper, human resources, IT, reservations/other front office services roles, revenue manager, sales, marketing and distribution, steward.

This award is not designed for chefs or food preparation employees, and is not open to corporate head office senior staff, managing directors and regional managers.

Your nomination must include:

- a nomination form with all fields completed including the contact names and phone numbers of two referees (judges may contact these referees for further information)
- supporting statements from the general manager and/or current manager and/or any other relevant source
- images:
 - several high resolution (1 MB at least) jpeg images of the hotel property with at least one featuring the nominee
 - one head and shoulders of the nominee (1MB at least)
 - hotel logo.

Entry deadline: 5pm, Monday, 29 April 2019

Nominations will not be accepted after this deadline

**The 2019 Awards will be presented at the New Zealand Hotel Industry Awards Gala Dinner
Thursday, 20 June 2019 at the Cordis, Auckland**

Hotel Industry Regional Hotel Employee of the Year

Nominations must be submitted using the online nomination form with all sections completed. The maximum word count for each section is noted.

Supporting material and images to should be emailed to: hotelawards@tia.org.nz

If you have an enquiry, please contact TIA Hotel Sector Manager Sally Attfield, phone 04 495 0814, email hotelawards@tia.org.nz

Overview (200 words)	Why should the nominee win this Award?*
Current role and responsibilities (200 words)	Outline the nominee's current role and responsibilities.
Nomination statements	
Contribution to the hotel (400 words)	How is the nominee's role influential in the overall successful running of the hotel? For example: <ul style="list-style-type: none"> – understanding of hotel operations – cost savings and process improvements made by the nominee – policies and procedures and how these were put into action.
Recognition (400 words)	Recognition the nominee has received from the hotel and/or guests that is over and above what would be expected in their current role. Please provide several examples/quotes and/or testimonials where possible.
Commitment (300 words)	How has the nominee demonstrated their commitment to the hotel, over and above their job description?
Training and career development (200 words)	What training courses that are relevant to career development or cross-department training has the nominee undertaken, or is intending to undertake, to further their career and how has this enhanced their performance?
Personal attributes (200 words)	Describe the nominee's values and personal qualities and examples of these in action, e.g. solutions-focused, proactive, integrity. How is the nominee viewed by their peers?
Additional information	
Experience and employment	Please outline the nominee's prior hotel/hospitality experience and employment.

* This information may be used by TIA and Horwath HTL in marketing material.

Terms and conditions:

- the judges' decision will be based on the information provided in the online nomination form and the supporting material
- the judges' decision is final and no correspondence will be entered into
- the achievements of the nominee and/or the hotel must have taken place between 1 April 2018 and 31 March 2019
- several finalists will be chosen in each category and a winner selected from those finalists
- in consultation with the judges, TIA and Horwath HTL reserve the right not to announce finalists and/or a winner in this category, due to insufficient nominations or nominations not meeting the required standard
- an entry deems nominees have consented to their name and photograph being used for pre and post-event publicity
- a nomination deems nominee's consent to publication of any of the documents or materials constituting their nomination in the Awards. No commercially sensitive information will be shared
- winners may state in advertising, promotional and any other business material that they are winners but must also state the category of the Award and the year in which it was won
- material submitted for these Awards will not be returned to the nominee or person submitting the nomination.